



Osborn's Multi Point

Osborn's Automotive Inc
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Redondo Beach, CA 90277
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Date 07/11/2016
Customer Scott & Nancy Osborn
Company
Repair Order # 99999

Vehicle 2004 GMC Yukon
License # 5fqf995
Current Mileage 71540

1. Safety: These items can contribute to dangerous driving conditions or breakdowns. Finding/Recommendations

Table with 3 columns: Item, Quantity, Status, Finding/Recommendations. Rows include Drive Belts, Front Brake Pads (resolved), and Front Brake Rotors (resolved).

2. Maintenance: These items are recommended to increase the life of your vehicle and to lower the cost of ownership. Finding/Recommendations

Table with 3 columns: Item, Status, Finding/Recommendations. Rows include Engine Oil Condition/Level (resolved) and Throttle Plate.

Miscellaneous Finding/Recommendations

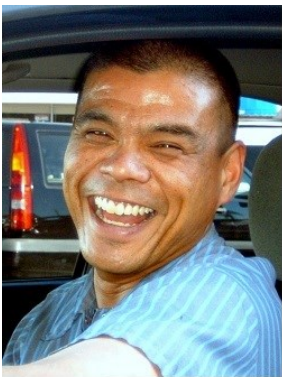
Table with 3 columns: Item, Value, Status. Rows include Last Oil Sticker Info, Wipers, Horn Working OK?, All Lights Working?, Test Driven?, Dash Indicator Lamps OK?, and Oil Service Light Reset?.

Underhood Finding/Recommendations

Table with 3 columns: Item, Quantity, Status, Finding/Recommendations. Rows include Radiator, Radiator Cap, Radiator Hoses, Engine Oil Condition/Level (resolved), Brake Fluid - Condition, Transmission Fluid - Condition, Coolant Level/Condition, Battery, Drive Belts, Air Filter, and Throttle Plate.

Spark Plugs		✓	
Tires and Brakes		Finding/Recommendations	
Tires Rotated	Yes	✓	
All Tires	9/10 32nds	✓	
Spare Tire	45 psi	✓	
Adjusted Front Tire Pressure To:	40 psi	✓	
Adjusted Rear Tire Pressure To:	40 psi	✓	
Front Brake Pads (resolved)	2 mm	✗	Front brake pads are at or below 3mm - Replace front brake pads
Front Brake Rotors (resolved)		✗	Front brake rotors are undersized - Replace front brake rotors
+Front Rotor Thickness/Minimum Spec	1.21" /1.25"		
Rear Brake Pads	6 mm	✓	
Wheel Torque	120 ft lbs	✓	
Undercar		Finding/Recommendations	
Steering Components		✓	
Front Suspension		✓	
Rear Suspension		✓	
Front Differential Level/Condition		✓	
Rear Differential Level/Condition		✓	

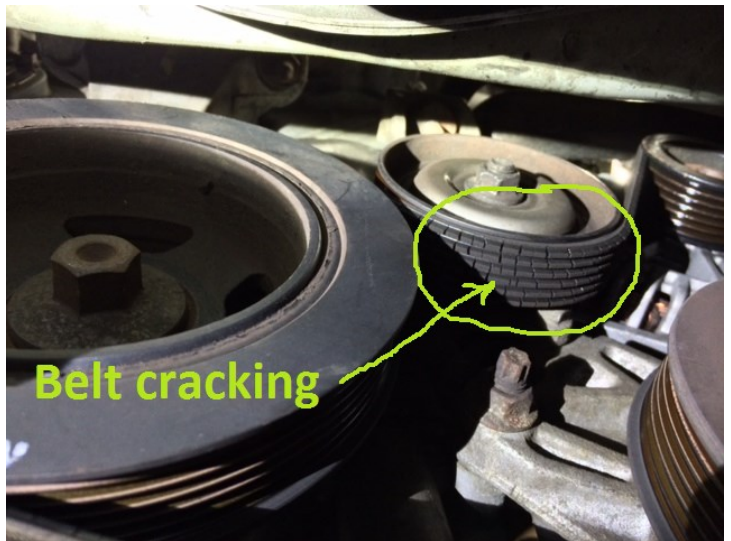
Jerry Smith, A certified technician, has perform this visual inspection. This inspection reflects the vehicle's condition on this day and does imply a warranty on the items checked. This inspection should only be used as an aid. It does not imply that there are no other problems with the vehicle but reflects only what was noted during our visual inspection at the time of service. DEFINITION OF TERMS: Items in red need your immediate attention and could indicate a safety issue, or an issue that could cause immediate problems if not attended to. Items in yellow are items that need your attention but were not deemed critical at the time of service. Items in green indicate that the technician found the item to be in a good state of health during the time of inspection. Thank you for trusting Osborn's Automotive with your automotive needs.

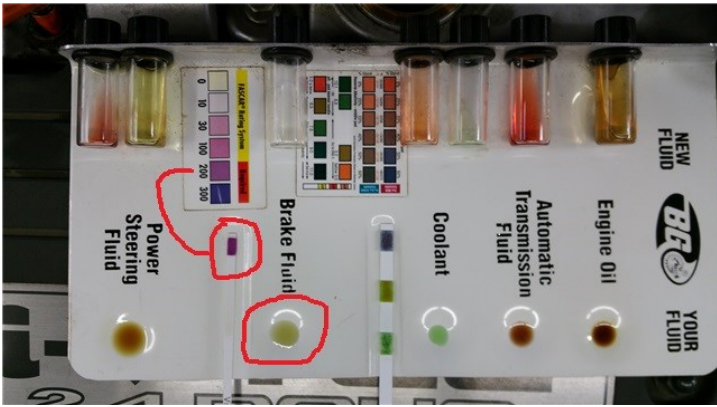


Keith was the Certified Technician working on your car today. He's been with us for over 20 years and knows how to keep a car well maintained and on the road.

Keith is certified in Hybrids, Brakes, Engine, Suspension, Advanced Diagnosis, European Cars and more. He takes great pride in his work.

Keith spends most of his free time riding his bike on the strand & working with charity events. We are very fortunate to have him!






SAVE \$5

With This Coupon, Save \$5 on a Full Service Oil Change!

Each Full Service oil change includes up to 5 quarts of Semi-Synthetic oil, oil filter, tire rotation as needed and a complete safety inspection
 Good for 6 months from this inspection

YOUR VEHICLE'S FLUID ANALYSIS

The owners manual may recommend changing fluids based on miles driven or the duration between changes, whichever comes first, for normal or severe driving conditions.

Changing fluids before they become depleted will help your vehicle use less fuel, improve reliability and extend service life.

We have documented the condition of the vital fluids that protect and lubricate your vehicle. These results will help determine when fluid services are needed.

Good: This sample has good color and no signs of debris
Change: This sample has become darker due to normal wear. Although the fluid will provide some protection, it will degrade much faster.
Overdue: This sample has gone beyond its useful service life and needs to be changed immediately. Making sure your fluids do not reach this stage will save money and needless repairs.